



**Marc Blumer**  
700 West Mineral Avenue  
Littleton, CO 80120  
Phone 303-707-7935  
Facsimile 303-707-9577  
[Marc.blumer@centurylink.com](mailto:Marc.blumer@centurylink.com)

Regulatory Operations Manager

October 30, 2012

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Notification of Subscriber Transfers Among CenturyLink Affiliates,  
CC Docket No. 00-257

Dear Ms. Dortch:

Pursuant to Section 64.1120(e) of the Commission's Rules, 47 C.F.R. § 64.1120(e), this letter provides notification of the transfer of subscribers of Qwest Communications Company, LLC d/b/a CenturyLink QCC to either CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance or Embarq Communications, Inc. d/b/a CenturyLink Communications.

CenturyLink is working to consolidate our services and associated billing. This consolidation is expected to occur in phases over the next several years. As part of that consolidation some customers receiving CenturyLink QCC long distance services (either interstate or intrastate) will be moved to one of the other companies identified above and CenturyLink QCC-branded billing will cease.

This consolidation process is expected to begin in December, 2012. The initial phase will include 5 states, only 2 of which (Oregon and Washington) will involve a carrier change for customers (less than 25 between both states). Attached is a **sample letter** that will be used by CenturyLink to notify customers affected by any carrier change. The letter may be modified slightly for certain state-specific notification requirements. Beyond any additions specific to those state requirements, if CenturyLink materially changes the contents of the attached letter over the duration of the consolidation, we will make an additional filing with the Commission attaching the modified letter. Otherwise, CenturyLink does not anticipate making repeat filings with the Commission in connection with each phase of its long distance billing consolidation for these customers.

CenturyLink hereby certifies that it will provide advance subscriber notice in accordance with Section 64.1120(e)(3) at least 30 days in advance of a customer transfer. And it will comply with the obligations specified in those notices and other statutory and Commission requirements that apply to the streamlined carrier change process.

Ms. Marlene H. Dortch  
October 30, 2012

Page 2

Should you have any questions, please do not hesitate to contact me.

Sincerely,

/s/ Marc Blumer, CenturyLink

Attached Sample Notification Letter

## **SAMPLE LETTER USED IN CONNECTION WITH CENTURYLINK SERVICES AND BILLING CONSOLIDATION**

---

<<Date>>

### **IMPORTANT INFORMATION REGARDING THE CONSOLIDATION OF YOUR CENTURYLINK SERVICES AND BILL**

Dear CenturyLink Customer:

You currently have long distance service through [the letter will reference either CenturyTel Long Distance LLC d/b/a CenturyLink Long Distance or Embarq Communications, Inc. d/b/a CenturyLink Communications] as well as Qwest Communications Company d/b/a CenturyLink QCC. One of these companies is providing your intrastate long distance service and the other your interstate service. As a result, you have been receiving two CenturyLink bills for long distance services.

We are working to consolidate our services which will mean just one long distance bill for our customers. As a part of that effort, CenturyLink QCC will no longer provide long distance service (whether that service is intrastate or interstate) to our customers who currently receive service from [the letter will reference either CenturyLink Long Distance or CenturyLink Communications]. Going forward, all of your CenturyLink long distance services will be provided by [the letter will reference either CenturyLink Long Distance or CenturyLink Communications].

The consolidation will involve no charge to you and will occur within the next 60 days. After the consolidation, you will continue to receive your current long distance plan through [the letter will reference either CenturyLink Long Distance or CenturyLink Communications]. You will have the same telephone number and, to the extent possible, the very same services and features you have now. The terms, conditions and rates will be those of [the letter will reference either CenturyLink Long Distance or CenturyLink Communications] rather than CenturyLink QCC. A copy of [the letter will reference either CenturyLink Long Distance or CenturyLink Communications] price list is enclosed with this letter. [Both companies have the same prices, terms and conditions.]

If you previously put a carrier freeze (or PIC freeze) on your CenturyLink QCC long distance service, which prevents any change in your long distance carrier, please note that the freeze will be lifted as required by federal law in this kind of transaction. If you wish to freeze your long distance service to [the letter will reference either CenturyLink Long Distance or CenturyLink Communications] going forward, please contact us at the number below.

You are free to choose another long distance provider at any time; and you can do so by contacting that carrier. In the event you choose a carrier other than CenturyLink within the next 95 days, you will not incur a carrier change charge. If such a charge appears on one of your bills after the consolidation, you do not need to contact us. Instead, please look for a credit of such charge within 60 days after the charge appears on your bill.

If you have not selected another carrier by the time of our service consolidation, we will consolidate your long distance services in line with the description in this letter. If you have any questions about the planned changes, your billing, services previously provided or to be provided in the future, please call us at 1-877-357-0554. A CenturyLink customer representative will be happy to address your questions promptly.

We appreciate the opportunity to serve you, and we believe consolidating your interstate and intrastate long distance services to one provider and one bill will be a convenience to you.

Signed/

CTL

CenturyLink

Enclosure: Terms, Conditions and Price List

Price List	
<b>Business</b>	
Business Anytime II *	\$7.95 recurring charge, 7¢ per minute for Interstate and Intrastate usage.
<b>Residential</b>	
Easy Talk **	\$0.00 recurring charge, \$0.25 per minute for Interstate and Intrastate usage.

**\* Business AnyTime II**

Customers must subscribe to Business AnyTime II service for both the interstate and intrastate long distance service. The monthly recurring charges for Business AnyTime II will be billed in advance. The Customer's first invoice will contain a pro-rated MRC for the first month (based on the number of Customer in-service days in the initial billing cycle) and a full MRC for the second month. The Customer's last invoice will also be prorated (based on the number of services days utilized).

Business AnyTime II rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services that are required to remain eligible for a Business Assist Advantage Plan will be switched, upon notice, to Matchmaker.

Simple Business Solutions Toll Free Service is available with all Business Assist Advantage Plans for an additional monthly recurring.

Easy Talk International Option 1 (Standard International Rates) is included with all Business Assist Advantage Plans. No additional monthly recurring charge applies. Easy Talk International (Option 2) is available with all Business Assist Advantage Plans for an additional monthly recurring charge. International usage billed separately.

Usage billed in 1 minute increments. Listed rates do not include taxes, incremental charges and surcharges. Subject to applicable tariffs and regulations. Rates subject to change.

**\*\* Easy Talk**

Customers must subscribe to Easy Talk Service for both the interstate and intrastate long distance service. The monthly recurring charges for Easy Talk Service will be billed in advance. The Customer's first invoice will

contain a pro-rated MRC for the first month (based on the number of Customer in-service days in the initial billing cycle) and a full MRC for the second month. The Customer's last invoice will also be prorated (based on the number of services days utilized).

Easy Talk Service rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to an Easy Talk Service and will be switched, upon notice, to Easy Talk No MRC.

Residential Easy Talk Toll Free service is available with all Easy Talk Service plans for an additional monthly recurring.

Easy Talk International Option 1 (Standard International Rates) is included with all Easy Talk Service plans. No additional monthly recurring charge applies. Easy Talk International (Option 2) is available with all Easy Talk Service plans for an additional monthly recurring. International usage billed separately.

Usage billed in 1 minute increments. Listed rates do not include taxes, incremental charges and surcharges. Subject to applicable tariffs and regulations. Rates subject to change.